



■ OTHER STATE 9.3%
■ QTHER FEDERAL 0.1%
■ LOCAL/PRIVATE 2.5%

## **HOW WE HELP**

Crisis Services
Crisis Services
Employment Services
Outpatient Services
Residential Services
Substance Use Services
School-based Services

#### **OUR MISSION**

We help people and communities thrive by providing supports and services to address mental health, substance use, and developmental needs.



# EXPENSES BY SERVICE

□ COMMUNITY BASED SERVICES 56%
 □ CRISIS SERVICES 7%
 □ OUTPATIENT SERVICES 5%
 □ RESIDENTIAL SERVICES 14%
 □ SCHOOL BASED SERVICES 18%

#### **OUR VISION**

Howard Center is a national leader in the delivery of integrated and seamless community-based supports for individuals, families, and communities in need. Help is here.



# WHO WE ARE AND WHO WE HELP

1,600 employees provide
24/7/365 services to 19,000
neighbors at over 60 locations.
Over 2,906,383 service hours
were provided for children,
adults, and families to address
nental health, substance use, and
developmental needs in FY21.

### **OUR VALUES**

- Clients are at the heart of our decision making.
- We are committed to individual and collective well-being and success.
- We are responsible stewards of the resources entrusted to us.
- We are steadfast in our practice and pursuit of excellence.





91%
I RECEIVED THE HELP I NEEDED.

90%
THE SERVICES I RECEIVED
WERE RIGHT FOR ME.

96%
THE STAFF TREATED ME WITH RESPECT.

90%
THE SERVICES I RECEIVED
MADE A DIFFERENCE
IN MY LIFE.

First Call FOR CHITTENDEN COUNTY

802-488-7777





HOWARD CENTER FY21 ANNUAL REPORT

howardcenter.org | 802-488-6000 \*





EXPENSES BY CATEGORY

■ WORKFORCE 86%
■ PROGRAM/OPERATIONAL SUPPORT 14%
AGENCY ADMINISTRATIVE RATE = 8.82%

ALL ARE WELCOME HERE