

**ANNOUNCING**

**MENTAL HEALTH URGENT CARE**



**LOCATION:** 1 South Prospect Street, Burlington

**TIMELINE:** Opening October 28, 2024

**PROGRAM OVERVIEW:** The new Mental Health Urgent Care (MHUC) will offer mental health support services, peer support and medical care in a trauma-informed, suicide-safe setting as a therapeutic alternative to the emergency department for adults in self-defined crisis or seeking immediate support.

**SERVICES OFFERED:**

The clinic will be open Monday-Friday, 9:00 am to 5:00 pm. In this therapeutic setting, guests will receive:

- Mental health assessment, support, and stabilization, including brief intervention, and safety planning
- Peer support services
- Medical care, such as medical assessments, wound care, health education, and chronic disease management
- Assistance with medications
- Care management, including referrals to community-based resources and follow-up care

**COMMUNITY MEMBERS SERVED:**

- Adults over the age of 18 who are experiencing mental health concerns (self-defined) or distress and who are looking for same-day care
- Adults with complex and multiple diagnoses (including intellectual disability, substance use disorder, or traumatic brain injury)
- Adults experiencing a suicide crisis
- Adults with co-occurring medical conditions
- Adults looking for immediate peer support

**OPERATIONAL DETAILS:**

Howard Center will operate the clinic in collaboration with its partners:

- **HOWARD CENTER** will oversee the program and manage the operational and clinical programming
- **COMMUNITY HEALTH CENTERS** will provide onsite nursing, telehealth, and follow-up medical care when needed
- **PATHWAYS VERMONT** will provide peer support services
- **THE UNIVERSITY OF VERMONT MEDICAL CENTER** will provide space at 1 South Prospect Street, program funding, and other supports

**VALUE STATEMENT:** Mental Health Urgent Care will provide accessible, timely, trauma-informed care that is person-centered, equitable, and coordinated to meet the needs of each guest.

**LEAD AGENCY:** Howard Center

**HOWARD CENTER PROJECT MANAGERS:** Cathie Buscaglia, Charlotte McCorkel

**FUNDING:** The University of Vermont Medical Center and the Vermont Department of Mental Health

**IN PARTNERSHIP WITH:**